



U.S. General Services Administration

A large, stylized American flag with red and white stripes and a blue field with white stars, waving in the background.

VAM into the Future

January 2015

Poll Question

Requirement: per 2011 Presidential Memorandum – Federal Fleet Performance; Develop Fleet Management Plan to achieve optimal fleet by 2015

After 2015, VAM goes away, right?

1. Yes
2. No
3. I wish the answer was yes, but it's probably no

History of VAM

2005 Guidance: FMR Bulletin B-9 “Documented Structured Vehicle Allocation Methodology for Agency Fleets”

Excerpt: “... *each Federal executive agency is strongly encouraged to develop ...and thereafter maintain the subject methodology and optimal allocation for their vehicle fleet. Agency vehicle enhancements and replacements should be made to meet the optimal vehicle allocation. ...The methodology and optimal vehicle allocation should be updated, as necessary, upon review **at least every five years**...*”

History of VAM

Requirement: FMR 102-34.50 What size motor vehicles may we obtain?

Excerpt: “...Agencies must establish and document a structured vehicle allocation methodology to determine the appropriate size and number of motor vehicles (see FMR Bulletin B-9 for guidance).

History of VAM

Requirement: 2011 Presidential Memorandum –
Federal Fleet Performance

Excerpt: “... GSA shall develop and distribute to agencies a Vehicle Allocation Methodology (VAM) for determining the optimum inventory with emphasis placed on eliminating unnecessary or non-essential vehicles from an agency's fleet inventory and ensuring lifecycle cost-effectiveness of maintaining such inventory.”

History of VAM

Guidance: 2011 FMR Bulletin B-30 “Vehicle Allocation Methodology for Agency Fleets”. Agency VAMs must encompass the following steps:

- Develop vehicle utilization criteria to justify mission essential vehicles.
- Conduct a utilization survey.
- Determine optimal fleet inventory.
- The VAM shall be incorporated into agencies’ internal fleet policies.

Poll Question

What document contains the original requirement to conduct a VAM? This guidance makes VAM a continuing part of the fleet management process forever.

1. The 2011 Presidential Memorandum - Federal Fleet Performance
2. EPA Act 2005
3. FMR 102-34.50
4. Agency Internal Fleet Policy

Characteristics of an Effective VAM

- VAM survey conducted at least every 5 years
- Engagement across the agency communities (Senior leadership, Fleet/logistics, Finance, Sustainability)
- Established agency fleet network (the ability of a dispersed fleet to communicate and coordinate with the agency fleet manager)
- Reliable data (agency-wide Vehicle Management Information System)
- Defined utilization criteria (specific miles or hours of use in a time period)

Poll Question

I need to perform a VAM Study following the guidance at least every...

1. 3 years
2. 4 years
3. 5 years
4. 6 years

So What's Changing After 2015?

- There will be no more “VAM Inventory”. There is only your entire agency vehicle inventory as reported in FAST
- Your most recent inventory as reported to FAST, plus projected acquisitions, less projected disposals, becomes your “Projected Optimal Fleet”.

Agency projected acquisitions and disposals should be derived from your agency VAM survey results and then reflected in your FAST out-year projections.

What's Continuing After 2015?

- Annual Fleet Management Plans continue to be a requirement.

Annual Fleet Management Plans are your opportunity to provide “your agency fleet story”. Use the FMP document to highlight your success and note challenges and how you plan to overcome them.

(Note that the FMP also serves as the Budget Narrative for A-11 reporting and is a part of your agency Strategic Sustainability Performance Plan submitted to OMB. One of the benefits of FAST is that data is collected once and then used for multiple purposes)

What's Continuing After 2015?

- A new VAM survey at least every 5 years is required.

VAM Surveys are your opportunity to ensure that the best possible vehicles are in place to meet mission requirements, to eliminate unessential vehicles, and to position your fleet to meet upcoming mandates such as the light-duty AFV acquisition requirements in 2016

(You may be requested to provide date of survey, survey questions, agency standards to justify a vehicle, and the results of your survey)

Still Another Poll Question

Where do my agency's "Optimal Fleet" projection come from after 2015?

1. My estimate after considering my projected budget for the next 5 years
2. My most recent inventory, plus projected acquisitions, less projected disposals that are based on my VAM survey results
3. My determination after reviewing vehicle justifications prior to our agency VAM study
4. My current inventory minus 10% over 5 years

Strategy To Meet VAM Goals

- Incorporate VAM into agencies' internal fleet policies
- Using the agency VMIS, ensure a process is in place to regularly track progress toward your optimal fleet's acquisitions and disposals.
- Ensure compliance with 2016 light-duty AFV acquisition target by planning now
- Annually update Fleet Management Plans

Final Poll Question

After 2015, VAM goes away, right?

1. No
2. No
3. No

Questions? Ask now...

Or send them to Vehicle.Policy@GSA.Gov

Thank you

OGP welcomes your questions and/or comments:

Vehicle.Policy@GSA.gov

Or you may contact me directly at:

Karl Wolfe

karl.wolfe@gsa.gov

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U.S. General Services Administration

A large, stylized American flag with red and white stripes and a blue field with white stars, waving in the wind. The flag is the background for the lower half of the slide.

A VAM Study

January 2013

On Your Mark



Requirement:

- 2005 FMR Bulletin B-9
 - FMR 102-34.50
- 2011 Presidential Memorandum – Federal Fleet Performance; Develop Fleet Management Plan to achieve optimal fleet by 2015
- 2011 FMR Bulletin B-30 – Guidance
- Agency Internal Fleet Policy – ADM P 5620.1

Get Set



- VAM Study (in-house or contract)
- Fleet Management System (FMS) – GSA Fleet Drive-thru; Reports Carryout; Vehicle Inventory Report
- Statement of Work (SOW) – Requirements and Expectations
- Memorandum – Notification of VAM to the Agency Leaders and Local Fleet Customers
- Survey Questions – Motor Vehicle Operators

F

- GSA Fleet Drive-thru
- Real Time Vehicle Data

Fleet Management System (FMS)

M

- Applications
- Reports Carryout

S

- Vehicle Inventory Report
- Standard or Customize

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[About Fleet](#)
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Click 'Application Access' to login to Drive-thru

GSA FLEET DRIVE-THRU

Real Time Vehicle Data

The Key to Driving Your Mission

Analyzing Your Reports

[CLICK HERE TO FIND FUEL](#) 

Applications Access	What's New	Driver Safety
<ul style="list-style-type: none"> • CRASH • Customer-Driven Data • Dispatch & Reservation Module • FTP Monthly Mileage Upload Tool • GSA Replacement Vehicles • Mileage Express • PM Express • Reports Carryout • Speed Pay • WEX Replacement Card Ordering • Defensive Driving Course • VCSS - WebBill <p>Choose an Application to Login</p>	<p>"To stop scrolling, mouse over text"</p> <p>text will restart . . .</p>	<p>Fact sheets, handouts, and newsletters covering a wide range of safe-driving topics.</p>  <p>Click the icon above to access the Driver Safety page</p>



Last Updated: March 26, 2014

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Internal VAM – Google Survey Tool

Page 1 of 1

Vehicle Allocation Methodology (VAM) Mandatory Survey

Dear GSA Internal Fleet Customer:

You have received this survey invitation because you are identified within the GSA Fleet DriveThru Reports Carryout fleet inventory as being the customer point of contact for one or more GSA internal fleet vehicles.

THIS SURVEY IS MANDATORY. WE ASK THAT GSA INTERNAL FLEET CUSTOMERS COMPLETE THIS SURVEY AND/OR WORK WITH THE VEHICLE OPERATORS TO COMPLETE THE SURVEY. YOUR VEHICLE CONTROLLING OFFICIAL (VCO) CAN ALSO HELP. THIS SURVEY IS DUE NLT, TUESDAY, JANUARY 31, 2012. ONE SURVEY PER VEHICLE IS REQUIRED. EACH VEHICLE IN THE GSA INTERNAL FLEET INVENTORY MUST BE SURVEYED; THEREFORE YOU MAY HAVE TO DO OR COORDINATE THE COMPLETION OF MORE THAN ONE SURVEY.

BEFORE YOU BEGIN: Please ensure that you have the following information:

1) Are you someone who is responsible for or operates a GSA Internal Fleet vehicle? 2) Do you have vehicle information (specific details) such as the tag number, vehicle make/model, vehicle type, vehicle year, vehicle fuel type and odometer reading, etc.? You WILL NEED this information before you begin.

Why are we conducting this survey? On May 24, 2011, Performance which challenged agencies to lead by example and attain an optimum fleet size. The memorandum placed agency's fleet inventory and ensuring lifecycle cost-effectiveness required that the VAM address composition for agencies directed the GSA to develop and distribute to agencies through a collaborative process with the Motor Vehicle E Regulation (FMR) Bulletin B-30 which directs agencies to requirements for completing a VAM study and completion guidance can be accessed at <http://www.gsa.gov/vam>.

So that the GSA internal fleet can satisfy the VAM requirement, the Office of Administrative Services (OAS) has developed

theme View responses View live form

9) What is the Vehicle Size?*

II. Vehicle Information (example: LD, MD, HD - midsize sedan, light-duty truck, etc.)

☐ LD Light Duty

☐ MD Medium Duty

☐ HD Heavy Duty

☐ Other:

10) Vehicle Ownership?*

II. Vehicle Information (example: GSA Leased, GSA Owned or Commercially leased)

☐ GSA leased

☐ GSA Owned

☐ Commercially leased

☐ Other:

11) What is the Vehicle Fuel Type?*

II. Vehicle Information (example: Gasoline, Ethanol etc.)

☐ Ethanol / Unleaded Gasoline

☐ Compressed Natural Gas Dedicated (CNG)

☐ Compressed Natural Gas Dual (CNG)

☐ Diesel

☐ Gasoline

☐ Gasoline Hybrid Electric

☐ Electric

☐ Other:

In-house VAM – Google Survey Tool

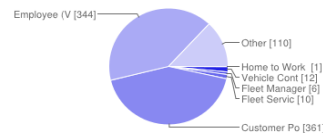
Vehicle Allocation Methodology (VAM) Survey			
File Edit View Insert Format Data Tools Form Help All changes			
Timestamp			
A	B	C	D
1			
	Timestamp	Username	1) What is your role?
5	1/17/2012 8:07:11	kimberly.brammeier	Employee (Vehicle Operator) using GSA internal fleet vehicle
6	1/17/2012 8:09:25	susan.ginder@gsa.g	Customer Point Contact (as listed on the GSA DriveThru Report Carryout)
7			Fleet Service

847 responses

[View all responses](#) [Publish analytics](#)

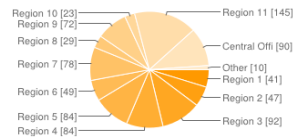
Summary

1) What is your role?



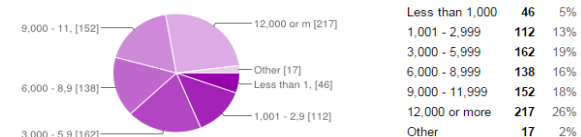
Home to Work (H)
Vehicle Controllin
Fleet Manager (F)
Fleet Service Rej
Customer Point c
Employee (Vehic
Other

2) What GSA Region are you assigned to?

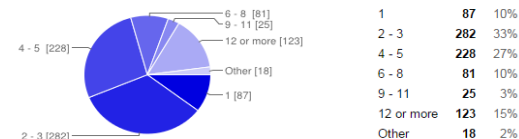


Region 1
Region 2
Region 3
Region 4
Region 5
Region 6
Region 7
Region 8
Region 9
Region 10

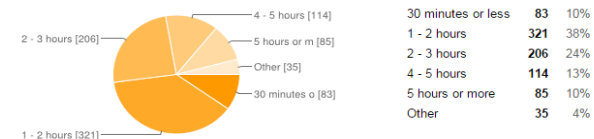
21) How many miles would you expect to drive this vehicle in a given year?



22) How many trips per week does this vehicle average?



23) How many hours is this vehicle driven on an average trip?



External VAM – Contractor

Statement of Work (SOW)

Page 1 of 5

GENERAL SERVICES ADMINISTRATION (GSA)
OFFICE OF ADMINISTRATIVE SERVICES (H)
OFFICE OF ADMINISTRATIVE OPERATIONS AND POLICY DIVISION (H1B);
FLEET MANAGEMENT PROGRAM

STATEMENT OF WORK VEHICLE ALLOCATION METHOD FY 2012

Background:

On May 24, 2011, the President signed Presidential Memorandum which challenged agencies to re-evaluate Allocation Methodologies (VAMs) in order to achieve a memorandum placed emphasis on eliminating vehicles from an agency's fleet inventory and effectiveness of maintaining such inventory. It is required that the VAM address composition to support their missions. Furthermore, the President distributed to agencies VAM requirements. GSA Policy (OGP), through a collaborative process Council (MVEC), responded by issuing FMR E perform a VAM study and provides the consideration completing a VAM study and completing a request information on OGP's VAM guidance can be a <http://www.gsa.gov/vam>

Through this Statement of Work (SOW), GSA is seeking to conduct a VAM study in response to Presidential Memorandum and FMR Bulletin E

Objective:

By placing a Task Order against Blanket Purchase Order 11-AA-C-0198, the Administrative Operations Office of Administrative Services (H) is seeking

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	FY2015 Inventory Report - Customize	990												
2	Agency:	47												
3	On Screen:	maureen.mckenna@gsa.gov												
4	Date:	Monday, December 29, 2014												
5														
6														
7														
8	Class-Tag	VIN	Vehicle	Vehicle	State Tag	Make	Model	Model	Date	Previous	Fuel	Engine		
9						(Manf Name)	Name	Year	Assigned	Class & Tag	SIN	Type	Fuel Capacity	Type
10	G10-0010L	3FADP0L39BR253	Sedan/St Wgn Co Dark Gray			FORD	FUSIONHEV	2011	3/3/2011	G10-3368D	9H.2FH	Gasoline Hybrid E 18	4	
11	G10-0020L	3FADP0L30BR253	Sedan/St Wgn Co Dark Gray			FORD	FUSIONHEV	2011	3/24/2011	G10-3036F	9H.2FH	Gasoline Hybrid E 18	4	
12	G10-0081P	1G11ASL7EF2928	Sedan/St Wgn Co Dark Gray			CHEVROLET	MALIBU	2014	5/27/2014	G12-0412L	9C.1GGG	Gasoline	15	4
13	G10-0300N	5NPEB4AC7DH76	Sedan/St Wgn Co Med Gray			HYUNDAI	SONATA	2013	7/1/2013	G10-9109H	9C.1YGG	Gasoline	18	4
14	G10-2365K	3FADP0L31AR406	Sedan/St Wgn Co Dark Black			FORD	FUSIONHEV	2010	7/15/2010	G10-3146F	9H.1FH	Gasoline Hybrid E 18	4	
15	G10-2547K	3FADP0L37BR198	Sedan/St Wgn Co Dark Gray			FORD	FUSIONHEV	2011	12/28/2010	G10-3273D	9H.1FH	Gasoline Hybrid E 18	4	
16	G10-2548K	3FADP0L39BR198	Sedan/St Wgn Co Dark Silver			FORD	FUSIONHEV	2011	5/13/2011	G10-3272D	9H.1FH	Gasoline Hybrid E 18	4	
17	G10-2821K	3FADP0L37AR396	Sedan/St Wgn Co Dark Black											
18	G10-2837K	3FADP0L31BR117	Sedan/St Wgn Co Dark Black											
19	G10-2843K	3FADP0L39BR117	Sedan/St Wgn Co Dark Gray											
20	G10-2846K	3FADP0L31BR117	Sedan/St Wgn Co Dark Gray											
21	G10-2856K	3FADP0L35BR116	Sedan/St Wgn Co Dark Black											
22	G10-2916K	3FADP0L31BR129	Sedan/St Wgn Co Dark Black											
23	G10-4689K	3FADP0L34BR141	Sedan/St Wgn Co Lt Silver											
24	G10-4693K	3FADP0L34BR141	Sedan/St Wgn Co Lt Silver											
25	G10-4737K	3FADP0L32BR253	Sedan/St Wgn Co Lt Blue											
26	G10-4738K	3FADP0L31BR253	Sedan/St Wgn Co Lt Silver											
27	G10-4745K	3FADP0L3XBR253	Sedan/St Wgn Co Dark Gray											
28	G10-4746K	3FADP0L34BR253	Sedan/St Wgn Co Lt Blue											
29	G10-5404L	3FADP0L36BR253	Sedan/St Wgn Co Dark Gray											
30	G10-5405L	3FADP0L38BR253	Sedan/St Wgn Co Lt Blue											
31	G10-5407L	3FADP0L30BR253	Sedan/St Wgn Co Lt Blue											

DECEMBER 4, 2012

MEMORANDUM TO HEADS OF SERVICES AND STAFF OFFICES AND REGIONAL ADMINISTRATORS

FROM: Cynthia A. Metzler

Chief Administrative Services Officer

SUBJECT: Annual Vehicle Allocation Methodology Survey of the GSA Internal Motor
Vehicle Fleet

President's Memorandum on Federal Fleet Performance signed on May 24, 2011, initiated the annual process through which agencies review their motor vehicle fleets via a Vehicle Allocation Methodology (VAM). As Fiscal Year 2013 is upon us, it is time to conduct a VAM survey of the 1,200-vehicle GSA internal fleet. The objective of the VAM survey is to identify the right number and types of vehicles needed by GSA employees to accomplish their missions. The VAM survey will also enable us to identify opportunities to reduce petroleum consumption, increase the use of alternative fuel vehicles, increase vehicle sharing, and reduce the use of public transportation and other alternative modes of transportation. The Office of Administrative Services (OAS) is working with Mercury Associates, Inc., to conduct a year's VAM survey.

VAM Survey Questions

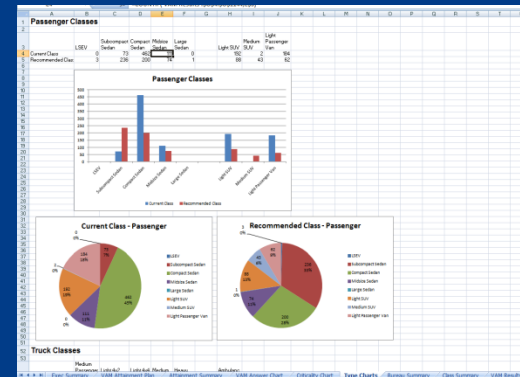
- 1 Please enter your contact information. (Person who is filling out this survey): Name
- 2 Please enter your contact information. (Person who is filling out this survey): Title/Position
- 3 Please enter your contact information. (Person who is filling out this survey): Email
- 4 Please enter your contact information. (Person who is filling out this survey): Zip
- 5 To which region are you assigned?
- 6 Can this vehicle be turned in to GSA?
- 7 What is the current odometer reading? (No comma)
- 8 When was this odometer reading taken (note specific date format required)?
- 9 How many weeks per year is this vehicle typically used? (Based on past three years of operations)
- 10 When in use, how many days per week is this vehicle typically used?
- 11 parking area.
- 12 How many trips per week does this vehicle average? (A trip begins when the vehicle leaves the parking area at the location where it is normally based or stored overnight and ends upon its return to that location).
- 13 How many hours does this type of trip take for this vehicle?
- 14 How many vehicles of this type are at your location? (For example, if this is a passenger van, how many other passenger vans are there at this location?)
- 15 Is this a backup or spare vehicle?
- 16 What types of work are typically supported by this vehicle? (Mark all that apply): General Purpose and/or Administration
- 17 What types of work are typically supported by this vehicle? (Mark all that apply): Emergency Response
- 18 What types of work are typically supported by this vehicle? (Mark all that apply): Law Enforcement Activities
- 19 What types of work are typically supported by this vehicle? (Mark all that apply): Inspections
- 20 What types of work are typically supported by this vehicle? (Mark all that apply): Service Delivery
- 21 What types of work are typically supported by this vehicle? (Mark all that apply): Assessments
- 22 What types of work are typically supported by this vehicle? (Mark all that apply): Stakeholder Meetings/Activities
- 23 What types of work are typically supported by this vehicle? (Mark all that apply): Other
- 24 Does this vehicle carry tools or equipment that must be carried to perform your job? (Equipment is anything more than a briefcase and/or a laptop case)
- 25 Is it feasible to transfer tools and/or equipment carried by this vehicle to another vehicle in less than 15 minutes?
- 26 Is pooling/sharing of this vehicle practical at your specific work location? (Select all that apply): Within your local work group
- 27 Is pooling/sharing of this vehicle practical at your specific work location? (Select all that apply): With another GSA work group
- 28 Is pooling/sharing of this vehicle practical at your specific work location? (Select all that apply): With another Agency
- 29 Is pooling/sharing of this vehicle practical at your specific work location? (Select all that apply): Already a pool vehicle
- 30 Is pooling/sharing of this vehicle practical at your specific work location? (Select all that apply): Pooling/sharing not possible
- 31 If this vehicle were unavailable, would it be practical to: (Check all that apply): Use some form of public transportation
- 32 If this vehicle were unavailable, would it be practical to: (Check all that apply): Use a short term rental through GSA Fleet
- 33 needs.
- 34 If this vehicle were unavailable, would it be practical to: (Check all that apply): Rent a vehicle from a commercial source at a high demand time (for example for seasonal work, etc)
- 35 If this vehicle were unavailable, would it be practical to: (Check all that apply): Borrow a vehicle from another GSA work group
- 36 If this vehicle were unavailable, would it be practical to: (Check all that apply): Borrow a vehicle from another Agency
- 37 reimbursement
- 38 If this vehicle were unavailable, would it be practical to: (Check all that apply): Utilize an on-call taxi service
- 39 If this vehicle were unavailable, would it be practical to: (Check all that apply): Utilize a scheduled shuttle
- 40 If this vehicle were unavailable, would it be practical to: (Check all that apply): None of the above

Fleet Inventory from FMS

Notification Memo



- Select Contractor
- VAM Survey – Responses
- Analysis and Results –
 - Executive Summary – narrative and supporting data
 - Analysis – Size, Type, Utilization
 - Results - Summary, Charts, Graphs
 - Retain, Inquire, Turn In
 - Optimal Fleet Attainment Plan
 - Fleet Management Plan (FMP)
- Continuous Improvement



OPTIMAL FLEET ATTAINMENT PLAN														
Agency	USA	Light	Medium	Compact	Truck	Light	Medium	Compact	Truck	Light	Medium	Compact	Truck	TOTAL FLEET
2011 Baseline	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2012 Planned	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2013 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2014 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2015 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2016 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2017 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2018 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2019 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2020 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2021 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2022 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2023 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2024 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2025 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2026 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2027 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2028 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2029 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2030 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2031 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2032 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2033 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2034 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2035 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2036 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2037 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2038 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2039 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2040 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2041 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2042 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2043 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2044 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2045 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2046 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2047 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2048 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2049 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2050 Actual	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Finish Line



GSA Internal Fleet Program

Baseline FY2011 to FY2014:

- Reduced **inventory** by approximately **17%**
- Reduced **miles** by approximately **33%**
- Reduced **fuel** by approximately **40%**
- Reduced **costs** by approximately **30%**

Future VAMs

In preparation of future VAMs GSA agency internal fleet will consider and incorporate as needed:

- Lessons learned from previous VAMs
- GAO Review
- GSA's Agency Internal Fleet was audited on the Vehicle Allocation Methodology (VAM) process internally by the GSA Office of Inspector General (OIG)
 - Findings – Final Findings and/or recommendations are pending.

Thank you

OAS welcomes your questions and/or comments.
Please feel free to contact me directly at:

Maureen McKenna

202-501-0024

maureen.mckenna@gsa.gov